



*Efile has allowed us to reduce significantly the amount of on site storage for paperwork, client files, etc. to the extent whereby we have been able to convert our old filing room into a new office space, now housing 9 people!*

*As well as the obvious advantages in relation to storage space, efile allows us to immediately locate, print and / or email documents to client, insurers or Third Parties without leaving our desk, enabling us to be far more productive than the days when we had to go looking through paper files for information.*

*A major benefit of efile that has started to become apparent over recent months relate to compliance and auditing of files. Increased rules and requirements with regards to compliance means that auditing has become a very important issue for us, and whereas before our auditors had to trawl through large boxes of paper files, we can now immediately audit cases without leaving our desks, saving time and still enabling us to ensure our cases are handled in both a compliant and efficient way.*

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